

# City of High Point

*Municipal Office Building  
211 S. Hamilton Street  
High Point, NC 27260*



## Meeting Agenda - Final

**Tuesday, May 2, 2023**

**4:00 PM**

**Council Chambers**

### **Community Development Committee**

*Christopher Williams, Chair  
Wesley Hudson, Mayor Pro Tem  
Cyril Jefferson  
Tyrone Johnson  
Mayor Jay Wagner (Alternate)*

## **CALL TO ORDER**

## **PRESENTATION OF ITEMS**

### **Community Development Committee - Council Member Williams, Chair**

[2023-196](#)

#### **Ordinance-Demolition of Dwelling-411 W. Willis Avenue**

Adoption of an ordinance ordering the building inspector to effectuate the demolition of a dwelling at 411 W. Willis Avenue.

**Attachments:** [Memo - Ordinance 411 W Willis Ave Committee](#)

[2023-197](#)

#### **Ordinance-Demolition of Dwelling-717 Cliffside Avenue**

Adoption of an ordinance ordering the building inspector to effectuate the demolition of a dwelling at 717 Cliffside Avenue.

**Attachments:** [Memo - Ordinance 717 Cliffside Avenue](#)

[2023-199](#)

#### **Resolution-Conveyance of Properties-506 Rolling Green Drive**

Approval of the resolution conveying the properties to Community Housing Solutions of Guilford, Inc. (CHS) to construct affordable housing, and that the appropriate City official and/or employee be authorized to execute all necessary documents.

**Attachments:** [Memo - Resolution of Conveyance - 506 Rolling Green Drive](#)

[2023-198](#)

#### **2023 Annual Action Plan**

City Council is requested to approve the 2023 Annual Action Plan

**Attachments:** [Memo - 2023 Annual Action Plan](#)

[Presentation - 2023 AAP](#)

[2023-200](#)

#### **Update-2023 Volunteer Income Tax Assistance (VITA) Program**

Staff will be providing an update regarding the 2023 VITA Program.

**Attachments:** [Memo - VITA Program](#)

[Presentation - 22-23 VITA Program](#)

## **ADJOURNMENT**

# CITY OF HIGH POINT

## AGENDA ITEM



### **Title: 2023 Volunteer Income Tax Assistance (VITA) Update**

**From:** Thanena S. Wilson, Director  
Community Development & Housing

**Meeting Date:** May 2, 2023

**Public Hearing:** N/A

**Advertising Date:** N/A

**Advertised By:** N/A

**Attachments:** None

---

### **PURPOSE:**

The Community & Neighborhood Development Division will provide an update on the results of the VITA tax season.

### **BACKGROUND:**

VITA provides free assistance on basic tax returns for low to moderate income households. This is the City's 17<sup>th</sup> year hosting a VITA program. There were eight VITA sites open from January 23<sup>rd</sup> - April 18<sup>th</sup> operating six days per week. The High Point VITA Coalition served 941 clients between e-file and paper returns. The High Point VITA Coalition saved 941 taxpayers the average fee of \$250 for a tax return totaling \$235,250. Federal refunds issued totaled \$717,953 and state refunds were \$55,054. Earned income tax credits totaled \$280,160.

### **BUDGET IMPACT**

There is no additional budget impact to the City. There are sufficient funds in the FY2022-2023 budget to cover program expenses.

### **RECOMMENDATION/ACTION REQUESTED:**

This update is for information purposes only. No recommendations or actions required at this time.

**Community Development & Housing**

# **Volunteer Income Tax Assistance (VITA)**

## **2022-2023 TAX SEASON**

**Community Development Council Committee**  
**May 2, 2023**



# AGENDA

- **Introduction to VITA**
- **VITA Model**
- **Tax Season Results**
- **Cost Benefits**
- **Return on Investment**
- **Program Totals**
- **VITA In Action**

# INTRODUCTION



# VITA Model

- 2 sites “drop-off” 6 sites “in-person”
- All returns required an intake/interview
- Returns are reviewed with the taxpayer prior to filing
- Sites open 6 days a week Monday-Saturday from January 23-April 18
- Operated on an \$8,450 budget for personnel, supplies, and miscellaneous expenses
- Six out of eight VITA sites are in the core city. The two outside its boundaries are the ARC of High Point on E. Bellevue and GTCC Jamestown
- Site flow included a greeter managing the intake process ➡ intake/interviewer to ensure correct information is used for the return ➡ a tax preparer to complete the return ➡ a quality reviewer for a second set of eyes on all returns



# Tax Season Results

- Total Volunteers:
  - **8** greeters
  - **2** schedulers
  - **21** tax preparers
  - **8** Site Supervisors
- Total Volunteer Hours: **1913**
- Total Tax Preparation Hours: **1432.5**
- VITA Hours of Operation: **431**
- Federal and State Tax Returns: **941**
- Total Federal Refunds Issued: **\$717,953**
- Average Taxpayer AGI: **\$26,255**
- Primary or Secondary Taxpayer Age 60+: **695**
- Taxpayer retention: **461**
- Rural Taxpayers: **128**
- Individuals with disabilities: **71**
- IRS audit with no findings

# Cost Benefits

\$250 Average cost of a tax return

\$1020 Average taxpayer refund

941 returns filed

$941 \text{ tax returns} \times \$250 = \$235,250$

\$235,250 back in taxpayer's pockets

$941 \text{ tax returns} \times \$1020 = \$959,820$

Up to \$959,820 back into the local economy

# Return On Investment

Total ROI:  
\$1,008,257

\$235,250  
saved on tax  
prep and back  
in taxpayers  
pockets

\$55,054 in  
state refunds

\$717,953 in  
federal  
refunds



**Volunteer Income Tax Assistance**

| TY 2006-2021<br>Cumulative Data | Returns | Federals Refunds | EITC           | Average AGI  |
|---------------------------------|---------|------------------|----------------|--------------|
|                                 | 8,947   | \$ 10,901,636.00 | \$4,255,429.00 | \$ 17,495.00 |
|                                 |         |                  |                |              |
|                                 |         |                  |                |              |
| TY 2022-2023<br>Program Totals  | Returns | Federal Refunds  | EITC           | Average AGI  |
|                                 | 941     | \$ 717,661.00    | \$ 245,160.00  | \$ 26,422.51 |

Program Totals

# VITA IN ACTION

Volunteers @ CNDD



Volunteers @ GTCC Jamestown



Volunteers @ GTCC High Point



# Thank You

Megan Scales

Community Resource Specialist

Community Development & Housing

City of High Point

[megan.scales@highpointnc.gov](mailto:megan.scales@highpointnc.gov) / 336-883-3042

