



# City of High Point Meeting Agenda Transparency, Engagement, & Communication Committee

Municipal Office Building  
211 S. Hamilton Street  
High Point, NC 27260

Council Member Michael Holmes, Chair  
Committee Members:  
Council Member Chris Williams  
Council Member Dr. Patrick Harman  
Council Member Britt Moore

Cyril Jefferson, Mayor (Alternate)  
Mayor Pro Tempore Monica Peters (Alternate)

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**Wednesday, March 11, 2026**

**9:00 AM**

**Council Chambers**

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**Transparency, Engagement, and Communications Committee - Council Member Michael Holmes, Chair**

## **CALL TO ORDER**

## **PRESENTATION OF ITEMS**

- 2026-60     **High Point Police Department 2025 Annual Report**  
Staff will provide an overview of the High Point Police Department 2025 Annual Report.
  
- 2026-61     **High Point Fire Department 2025 Annual Report**  
Staff will provide an overview of the High Point Fire Department 2025 Annual Report.

## **ADJOURNMENT**

# CITY OF HIGH POINT

## AGENDA ITEM



**TITLE:** High Point Police Department 2025 Annual Report

**FROM:**  
C.H. Cheeks III  
Police Chief

**MEETING DATE:**  
March 11, 2026

**PUBLIC HEARING:**  
No

**ADVERTISED DATE/BY:**  
N/A

**ATTACHMENTS:**  
1. Presentation

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**PURPOSE:** To provide the committee with an overview of the High Point Police Department's 2025 Annual Report. The presentation will also include information about the department's 2026 plans, which include implementing a Triad ICAC Task Force, on boarding a Victim Advocate in partnership with the FJC and finalizing a Crisis Communication Plan.

**BACKGROUND:** The High Point Police Department produces an annual report to share important and impactful information with the community. It includes crime statistics, the use of new technology and community engagement efforts.

**BUDGET IMPACT:** N/A

**RECOMMENDED ACTION REQUESTED:** Information only.

# HIGH POINT POLICE 2025 ANNUAL REPORT



*Scan for full report*





# CALLS FOR SERVICE

# 110,407

↓ 10% from 2024

## Top 10 Calls for Service *(Includes self-initiated calls)*

<b>Traffic Stop</b>	<b>Assistance</b>
<b>Special Check</b>	<b>Traffic Crash - PD</b>
<b>Follow Up</b>	<b>Public Disturbance</b>
<b>School Safety Check</b>	<b>Investigate</b>
<b>Criminal Process</b>	<b>Suspicious Vehicle</b>



# CRIME OVERVIEW



*\*Percentages compared to 2024*



# CRIME OVERVIEW

- Criminal Homicides: 5
  - Two criminal homicides remain unsolved – they are connected to the same incident on Terrell Drive
- Five-year average for criminal homicide, manslaughter, rape and robbery is consistently decreasing, even as population grows



# CRIME OVERVIEW

- HPPD selected to participate in Project CLEARs (Community and Law Enforcement Alignment to Resolve Shootings)
  - High clearance rates for fatal and non-fatal shootings
  - Researchers looked at investigative practices, community engagement, community strategies and community partnerships





# GUN CRIME

↓ 6%

	2025	2024	2023	2022	2021
<b>Guns Seized</b>	444	499	506	595	568
<b>Gun-Related Crimes</b>	552	576	581	450	411
<b>Shell Casings Collected</b>	1,891	1,458	923	2,057	1,552

- National Integrated Ballistic Information Network (NIBIN)
  - Total Entries: 660
  - Leads Generated: 303



# TRAFFIC OPERATIONS

	2025	2024	2023	2022	2021
Traffic Crashes	4,531	4,421	4,482	4,424	4,229
<i>(Fatal)</i>	10	8	14	9	9

## Top Citations Issued

- Speeding
- Driving While License Suspended
- Expired Registration
- Speeding – 15 mph or More Over Limit
- No Operator's License





# USE OF FORCE

	2025	2024
Calls for Service	110,407	122,156
Use of Force Incidents	230	287

**93**

**Minor Force Incidents**

Uses of minor force and equipment application are categorized as Minor Force.

Examples: Forcefully pulling someone's hands behind his/her back to apply handcuffs, putting a hobble, spit sock or padded helmet on someone.



# NEW POSITIONS

## Police Wellness Coordinator

- Access to on-site strength training, mobility-focused yoga, nutrition coaching and additional mental health resources



## Civilian Traffic Crash Investigators

- Non-sworn investigators
- Respond to non-priority traffic crashes involving property damage
- Address minor traffic complaints





# COMMUNITY ENGAGEMENT

## Summer Camps

- Youth Athletic Camp
- HPPD/HPU Youth Leadership Academy
- HP Housing Authority Youth Development Camp



## Outreach Programs and Events

- Community Day
- Angels in Blue
- National Night Out
- Police Assisting Little Schools (PALS)
- Coffee With A Cop



# 2025 HIGHLIGHTS

- **March**: Recruiting Website Launched
- **June**: Accreditation Application Submitted
- **September**: Park Rangers Join HPPD
- **September**: Battle of the Badges Sets Fundraising Record





# LOOKING AHEAD

- Triad ICAC Task Force
  - Detectives dedicated to investigating, prosecuting and developing effective responses to internet crimes against children
- Drone as First Responder (DFR)
  - Fleet of drones to help provide real-time situational awareness and support during emergency responses



# LOOKING AHEAD

- Onboarding Victim Advocate
  - Focus on helping victims of violent crimes and families of homicide victims
  - Responsibilities will include making counseling referrals, helping victims navigate the criminal justice process and serving as liaison between victims and detectives
- Crisis Communications Plan
  - Will provide guidance for managing information during critical incidents and emergencies



# COURAGE & COMMUNITY





CITY OF  
high  
point.

# CITY OF HIGH POINT

## AGENDA ITEM



**TITLE:** High Point Fire Department 2025 Annual Report

**FROM:**  
Brian A. Evans  
Fire Chief

**MEETING DATE:**  
March 11, 2026

**PUBLIC HEARING:**  
No

**ADVERTISED DATE/BY:**  
N/A

**ATTACHMENTS:**  
1. Presentation

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**PURPOSE:** The purpose of this agenda item is to present the 2025 annual fire department report, providing a comprehensive overview of the department's activities, performance metrics, response statistics, community outreach efforts and strategic accomplishments over the past year.

**BACKGROUND:** High Point Fire Department prepares an annual report each year to summarize departmental operations and provide a transparent review of services delivered to the community. This report will include data on call volume and incident types, response times, staffing levels and community risk reduction efforts.

**BUDGET IMPACT:** N/A

**RECOMMENDED ACTION REQUESTED:** Information only.

# HIGH POINT FIRE DEPARTMENT 2025 YEAR IN REVIEW



# 2025 YEAR IN REVIEW



Accreditation & ISO Rating

Data & Analytics

Community Risk Reduction

2025 Highlights

# OPERATING LOCALLY RECOGNIZED NATIONALLY



- ❖ Accredited Agency
- ❖ ISO Class 1



- **Accreditation (Center for Public Safety Excellence or CPSE) demonstrates that the department meets high standards for performance, planning, and community risk reduction. It's a rigorous, self-assessment and peer-reviewed process.**
- **ISO Class 1 rating (from the Insurance Services Office) reflects excellence in fire protection services, including staffing, equipment, training, and water supply. It's the top rating on a scale of 1 to 10, with 1 representing superior service.**
- **Being 1 of only 125 departments in the U.S. to hold both credentials speaks to HPFD's dedication to excellence, safety, and continuous improvement.**



# ISO RATING

ISO concluded its review of the fire suppression features being provided for High Point FSPA. The resulting community classification is Class 1.



FSRS Item	Earned Credit	Credit Available
<b>Emergency Communications</b>		
414. Credit for Emergency Reporting	2.55	3
422. Credit for Telecommunicators	4.00	4
432. Credit for Dispatch Circuits	2.85	3
<b>440. Credit for Emergency Communications</b>	<b>9.40</b>	<b>10</b>
<b>Fire Department</b>		
513. Credit for Engine Companies	6.00	6
523. Credit for Reserve Pumpers	0.50	0.5
532. Credit for Pumper Capacity	3.00	3
549. Credit for Ladder Service	4.00	4
553. Credit for Reserve Ladder and Service Trucks	0.50	0.5
561. Credit for Deployment Analysis	10.00	10
571. Credit for Company Personnel	8.28	15
581. Credit for Training	9.00	9
730. Credit for Operational Considerations	2.00	2
<b>590. Credit for Fire Department</b>	<b>43.28</b>	<b>50</b>
<b>Water Supply</b>		
616. Credit for Supply System	28.17	30
621. Credit for Hydrants	3.00	3
631. Credit for Inspection and Flow Testing	7.00	7
<b>640. Credit for Water Supply</b>	<b>38.17</b>	<b>40</b>
<b>Divergence</b>		
	-1.77	--
<b>1050. Community Risk Reduction</b>	<b>4.88</b>	<b>5.50</b>
<b>Total Credit</b>	<b>93.96</b>	<b>105.5</b>

# RESPONSE TIMES

Fires	Baseline	2025	2024
<b>Processing</b>			
Call to Dispatch	:37	0:54	0:52
<b>Turnout</b>			
1st Unit	1:31	1:40	1:31
<b>Travel</b>			
1st Arriving	5:04	3:58	3:59
*ERF (15 people)	8:04	7:51	7:45
<b>Response</b>			
1st Unit	6:04	5:05	4:51
*ERF (9:20)	10:05	9:25	8:19

\*Effective Response Force of 15 personnel on scene

\*\*Baseline data includes the last six years.



# INCIDENT TYPES

**2023**

Total Incidents- 16,255

Total Responses- 35,400

**2024**

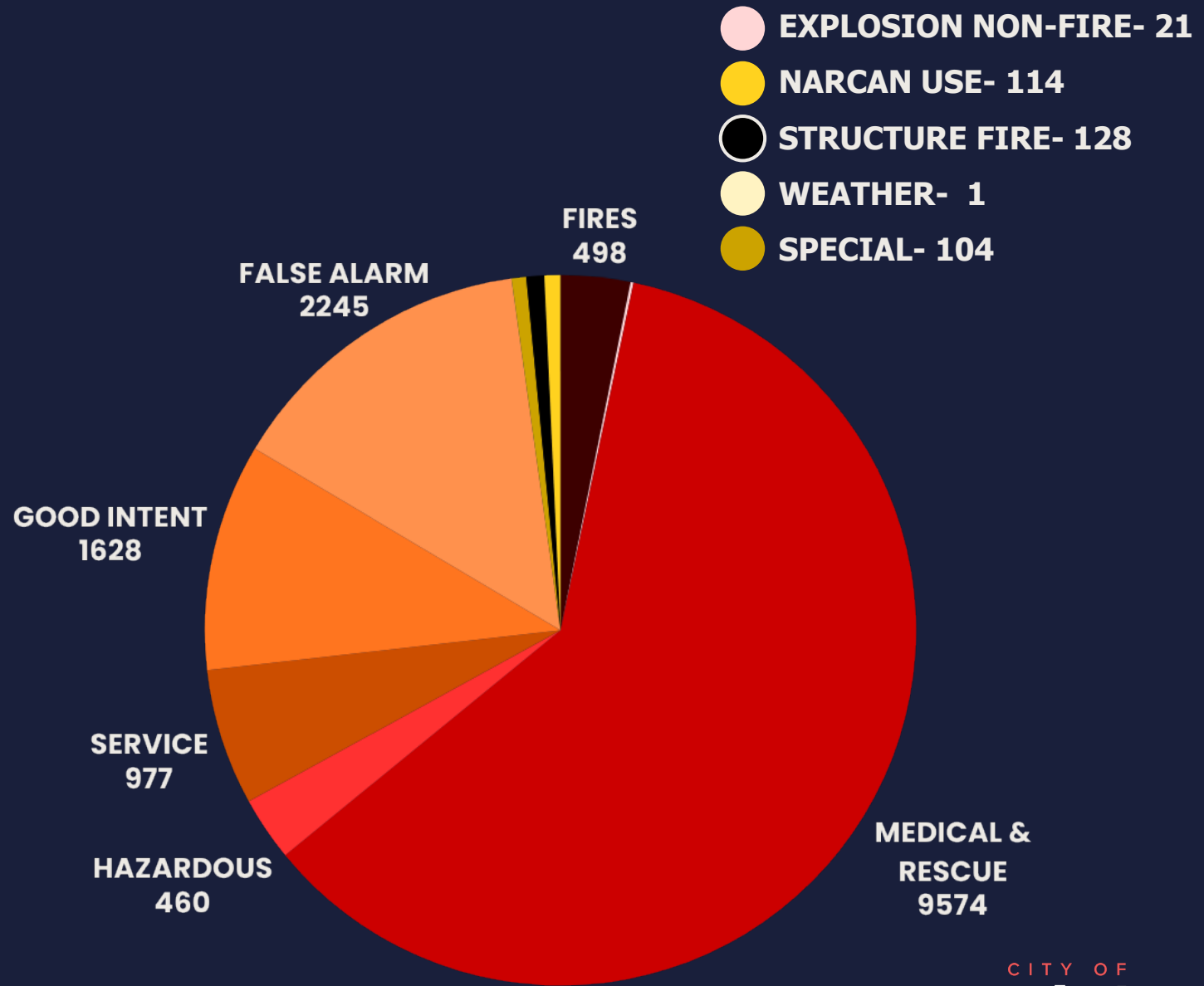
Total Incidents- 16,515

Total Responses- 35,020

**2025**

Total Incidents- 15,509

Total Responses- 31,524



**3 Fire Fatalities**



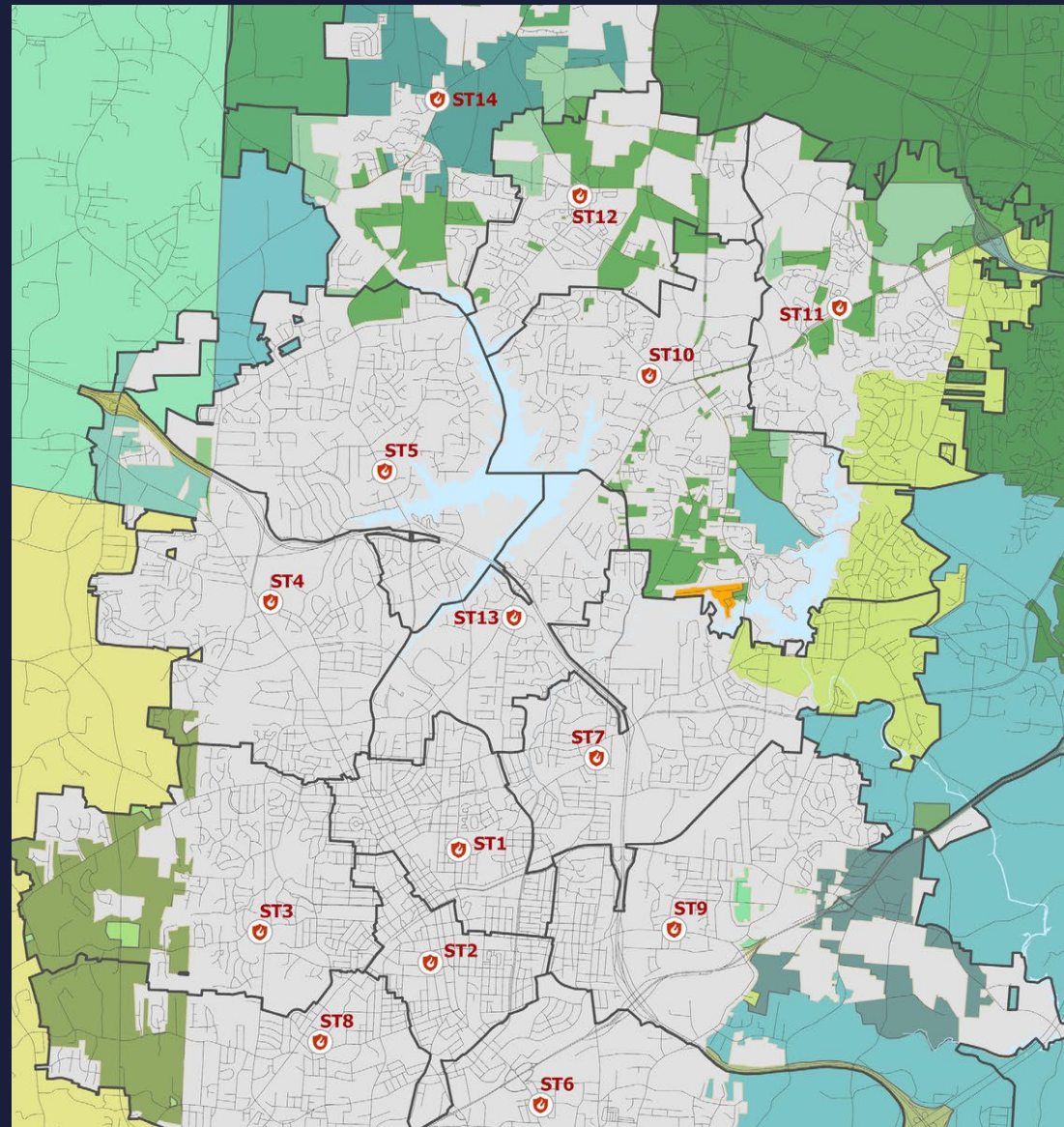
# HPFD OPERATIONAL FOOTPRINT

## Facilities & Coverage

- 19 Facilities Total
- 14 Fire Stations
- 3 Battalion Districts
- City Limits Covered- 58 Square Miles
- Contract Areas- 14 Square Miles

## Apparatus In Service - 20 Fire Companies

- 14 Engine Companies
- 4 Ladder Companies
- 1 Heavy Rescue Company
- 1 Tanker/Water Tender



**HIGH POINT FIRE DEPARTMENT STATION TERRITORIES**



# STAFFING

## Personnel & Shifts - 3 Shifts (A, B, C)

- 72 personnel assigned per shift
- 24-hour rotational schedule

In 2026 we will have 80 personnel assigned per shift thanks to the Staffing for Adequate Fire and Emergency Response (SAFER) Grant.

The City first applied for the SAFER Grant in 2022.



# COMMUNITY RISK REDUCTION

## Smoke Alarm Program

Total Smoke Alarm Installs- 382

Smoke Alarm Batteries Installed- 434

## Public Education

Public Education Events- 130

Fire Extinguisher Classes- 27

Car Seat Events- 3

Children In Attendance- 13,122

Adults In Attendance- 88,823

Total Attendance- 101,945



# INSPECTIONS

Code Compliance

Violations Found- 4791

Violations Corrected- 2124

Violation Correction %- 44.34%

Total Inspections- 6184

20 Incendiary Fires Cleared With Arrest-  
**74% Clearance Rate**

Compared To National Clearance Rate Of  
26.6%



# 2025 HIGHLIGHTS

## Things We Are Proud Of

- **HPFD was awarded the safer grant.**
- **We welcomed 34 new firefighters to HPFD.**
- **Our fire investigation unit achieved a 74% clearance rate.**
- **We completed 6,184 inspections this year.**
- **We reached over 1.8 million views across our social media platforms.**
- **In September, we launched our monthly newsletter, the High Point Forge.**
- **High point rotary club donated \$10,000 to our smoke detector program.**
- **3 new fire engines placed in-service.**

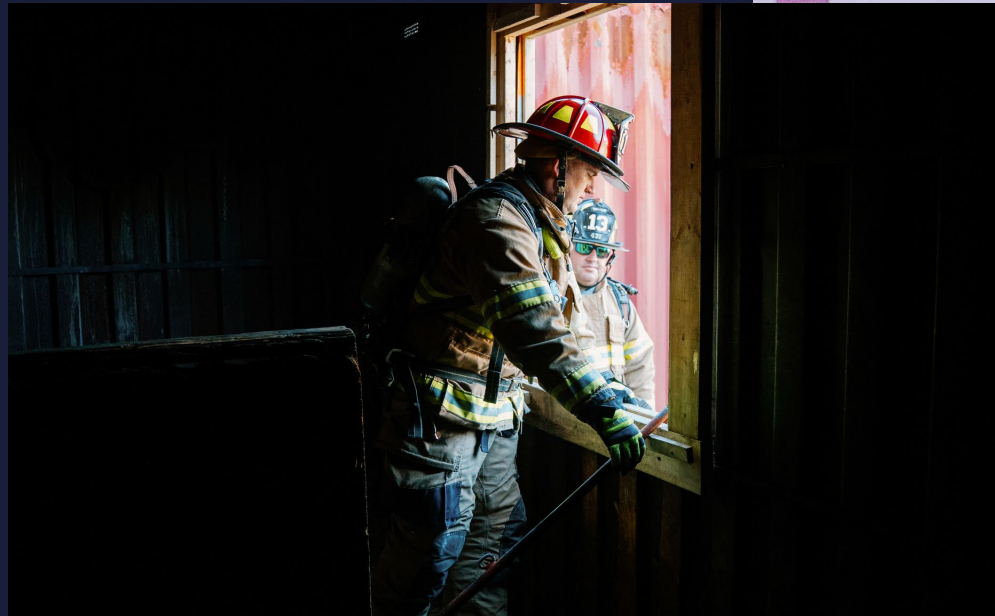




# 2025 HIGHLIGHTS

## Things We Are Proud Of

- **Atrium Firefighter Physicals**
- **Held esophageal cancer screenings**





**THANK YOU**

CITY OF  
**high  
point.**