



City of High Point

Meeting Agenda

Prosperity, Livability, & Safety Committee

Municipal Office Building
211 S. Hamilton Street
High Point, NC 27260

Monica Peters, Chair
Dr. Patrick Harman
Tyrone Johnson
Vickie M. McKiver
Cyril Jefferson, Mayor (Alternate)
Britt Moore, Mayor Pro Tem (Alternate)

Thursday, May 8, 2025

9:00 AM

Council Chambers

CALL TO ORDER

Prosperity and Livability Committee - Council Member Monica Peters, Chair

PRESENTATION OF ITEMS

2025-165

High Point Fire Department 2024 Annual Report

Staff will provide a presentation on the 2024 High Point Fire Department Annual Report.

ADJOURNMENT

CITY OF HIGH POINT

AGENDA ITEM



TITLE: High Point Fire Department 2024 Annual Report

FROM:
Brian Evans
Fire Chief

MEETING DATE:
May 8, 2025

PUBLIC HEARING:
No

ADVERTISED DATE/BY:
N/A

ATTACHMENTS:
1. Presentation

PURPOSE: Staff will provide a presentation on the High Point Fire Department Annual report for 2024.

BACKGROUND: The High Point Fire Department produces an annual report. This presentation will provide an update of the report for calendar year 2024.

BUDGET IMPACT: None.

RECOMMENDED ACTION REQUESTED: For Information Only.

HIGH POINT FIRE DEPARTMENT

2024 Annual Report





2024 Year in Review



Data Analytics

Services Provided

Community Risk Reduction

Future of Fire Service/Public Safety

OPERATING LOCALLY RECOGNIZED NATIONALLY

- ❖ Accredited Agency
- ❖ ISO Class 1



Accreditation (*Center for Public Safety Excellence* or CPSE) demonstrates that the department meets high standards for performance, planning, and community risk reduction. It's a rigorous, self-assessment and peer-reviewed process.

ISO Class 1 rating (from the *Insurance Services Office*) reflects excellence in fire protection services, including staffing, equipment, training, and water supply. It's the top rating on a scale of 1 to 10, with 1 representing superior service.

Being 1 of only 120 departments in the U.S. to hold both credentials speaks to HPFD's dedication to excellence, safety, and continuous improvement.

Community Risk / Standard of Cover Document

Defining risk, developing a response, measuring current performance

Community Driven Strategic Plan

Goals and Objectives

SWOT Analysis

Self Assessment Manual

11 Categories of the Department

250 performance-based indicators

Team site visit (Recommendations)



HPFD OPERATIONAL FOOTPRINT

Facilities & Coverage

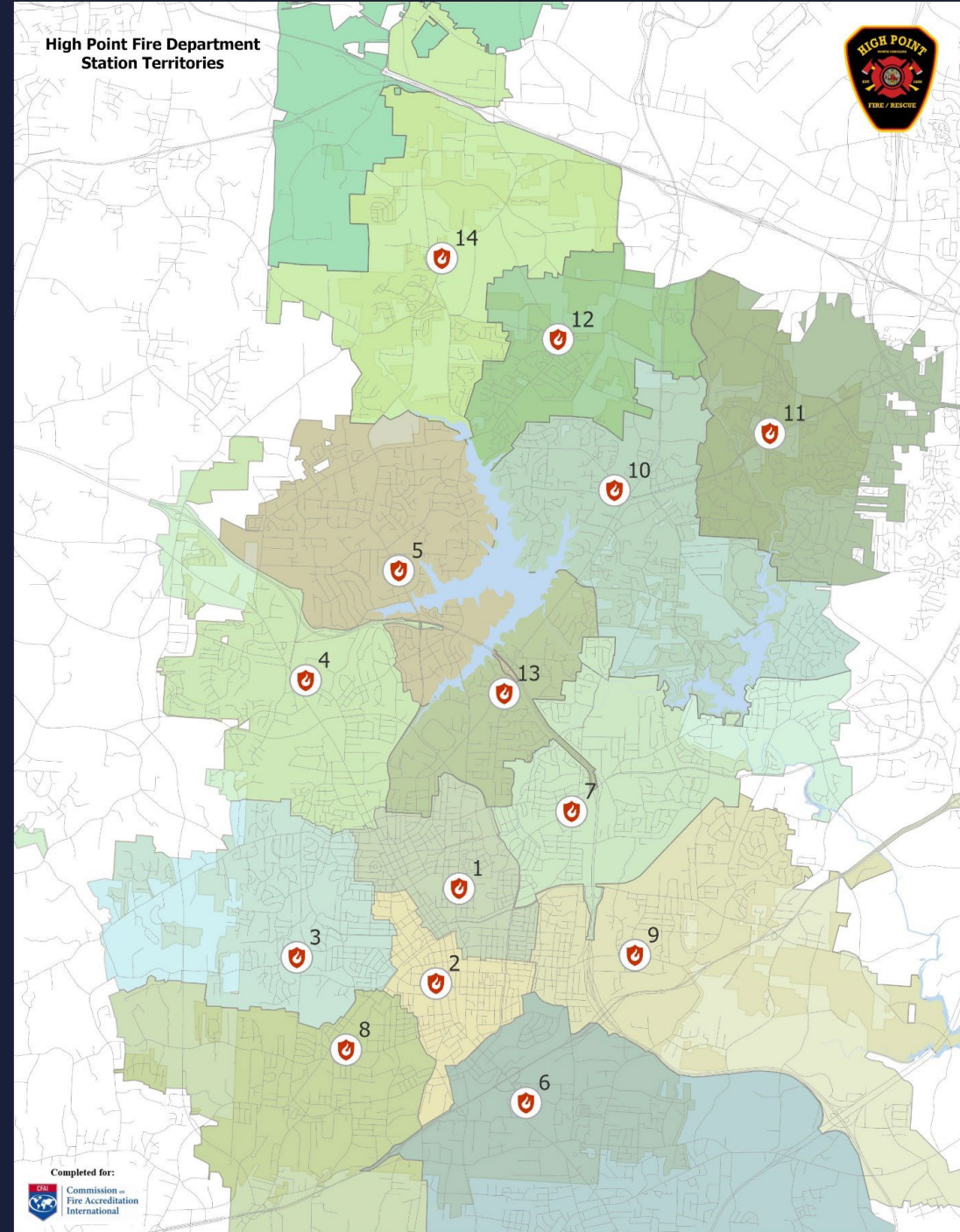
- 19 Facilities Total
- 14 Fire Stations
- 3 Battalion Districts

Apparatus in Service - 20 Fire Companies

- 14 Engine Companies
- 4 Ladder Companies
- 1 Heavy Rescue Company
- 1 Tanker/Water Tender

Personnel & Shifts - 3 Shifts (A, B, C)

- 72 Personnel Assigned Per Shift
- 24-Hour Rotational Schedule



HIGH POINT FIRE DEPARTMENT

2024 - 16,515 Incidents / 35,020 Responses

2023 - 16,255 Incidents / 35,400 Responses



2024 Top Incident Types

Medical	9,232
False Alarms	2,212
Good Intent	1,582
Service	1,049
Fires	534



2024 Fires - 534

128 Structure Fires

406 Cooking, Vehicle, Brush/Trash

0 Fire Fatalities



DETERMINATION

Investigation Causes

Accidental	95
Incendiary	33
Undetermined	27
Under Invest.	5

Total
160

COMMUNITY RISK REDUCTION

INSPECTIONS

Const. Inspect.	520
Periodic Inspect.	1,996
Reinspection	855
Other	2,588
Total Group Inspect.	5,859

Up 800 from previous year

Community Risk Reduction conducts fire investigations, code enforcement and fire life safety education programs to minimize the threat of fire for the City of High Point through the community risk reduction program.

North Carolina mandates programs like the State Fire Code, NFPA standards, the Insurance Services Office (ISO) and the High Point Fire Department's general orders. The City adopted the fire code in 1958, with the adoption being updated through various years.

ALARMS

Total Installs
Smoke Alarms 315
Smoke Alarm Batteries 301
Total Alarms and Battery
Installs 616

PUBLIC EDUCATION EVENTS

Public Education Events 108
Children Attendance 18,799
Adult Attendance 51,951

Total Attendance
70,750

VIOLATIONS

Code Violations 5,551
Plan Reviews 1,021
Square Footage 779,422,511

COMMUNITY
RISK
REDUCTION

CITY OF
**high
point.**

HPFD SERVICES PROVIDED

- Emergency Medical Response





HPFD SERVICES PROVIDED

Fire Response





HPFD SERVICES PROVIDED

Hazards Materials Response



Technical Rescue



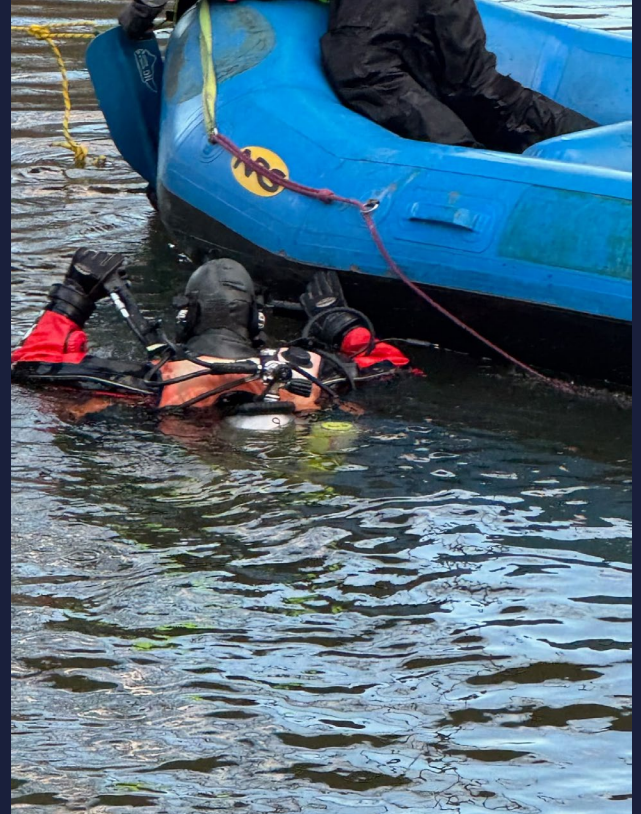


HPFD SERVICES PROVIDED

Bike Team



Dive Team





ALL HAZARDS AGENCY

WMD-CBRN



- FUTURE CAPABILITIES WITHIN
- THE FIRE SERVICE





CITY OF
high point.





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